## Forecast

# In Presidential Elections : 

## What Is Wrong With

## The Polls ?

Hanxiang Peng
Department of Mathematics
University of Mississippi
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The 2000 election is the CLOSEST modern contest by both measures: the popular and the electoral votes.

ELECTORAL (270 NEEDED) George W. BUSH 271
AL GORE 267
Difference
4
POPULAR
AL GORE 50, 158, 094
GEORGE W. BUSH 49, 820, 518
Difference 201,596
Source: The New York Times

## FORECASTS BY FOUR MAJOR POLLS

ABC News Poll
Oct. 29-31
Error +/- 3 pct. pts
CBS News Poll
Oct. 29-31
Error $+/-4$ pct.pts
CNN/USA Today/Gallup Poll BUSH GORE Oct. 29-31 48\% 43\%
Error +/- 2 pct.pts

BUSH GORE 44\% 43\%

BUSH GORE 49\% 45\%

Pew Research Center Poll Oct. 25-29
Error $+/-3$ pct.pts

BUSH GORE 47\% 43\%

Source: The New York Times

## HOW THE MODERN POLL IS CONDUCTED

Here is how the New York Times / CBS News Poll conducted the latest poll.

- Randomly selected the sample of telephone exchanges by a computer from a complete list of more than 42, 000 residential exchanges across the country.
- With each exchange, random digits were added to form a complete telephone number, thus permitting access both to listed and unlisted numbers.
- With each household, one adult was designated by a random procedure to be the respondent of the survey.
- 1,279 adults throughout the US were interviewed by telephone Wednesday through Saturday.

In addition, the results have been weighted to take account of household size and number of telephone lines into the residence and to adjust for variations in the sample relating to geographic region, sex, race, age and education.
This is a typical example of how modern polls are conducted. The method is called Probability Method.

Source: The New York Times
However, they still failed to forecast! So, what is wrong with these polls?

## POSSIBLE REASONS

A representative sample is essential to guarantee a good forecast. So, we may ask:

- The sample not representative. (How can we know it is or it is not?)
- The Probability Method not good. -The selection of sample is left to CHANCE, instead of Human's judgment. (Is there other better method? for example, handpick the sample that resembles the population?)
- The sample not large enough. ( Can we improve the forecast by a larger sample?)
- Non-respondents. (Were the respondents and non-respondents different?)
- Large number of voters turned out in the last minutes otherwise wouldn't.
- Voters changed their minds (e.g., from for Democrat to for Republican).


# 1936 ELECTION: <br> ROOSEVELT VS LANDON 

The Literary Digest poll:

- based on 2.4 million responses- the largest number of people ever replying to a poll out of 10 million questionnaires sent.
- backed by the enormous prestige of the digest-which had called the winner since 1916.

|  | Roosevelt's \% |
| :--- | :--- |
| Election result | $62 \%$ |
| Digest prediction | $43 \%$ |

(The Literary Digest went bankrupt soon after!)

Source: Freedman, Pisani and Purves. Statistics. Third Edition.

## GALLUP'S PREDICTION

Just setting up his survey organization, George Gallup, by using a different method, was able to

- predict the Digest prediction using its sample, well in advance of its publication.
- correctly forecast the Roosevelt victory, based only on his 50, 000 samples.

|  | FDR's |
| :--- | :--- |
|  | $\%$ |
| Election result | $62 \%$ |
| Digest prediction | $43 \%$ |
| Gallup's prediction of Digest prediction | $44 \%$ |
| Gallup's prediction | $56 \%$ |

Source: the same as above.

# WHAT WENT WRONG WITH THE DIGEST? 

- Its 10 million addresses came from sources like telephone books, club membership lists.
- Remember, at the time, only one household in four had a telephone.
$\odot$ The poor were screened out.

So there was a strong BIAS against the poor in the Digest's sampling procedure. We call it SELECTION BIAS.

- Taking large sample does not help. This just repeats the same mistake on a larger scale.
- Then, why did it predict correctly before 1936?
Prior to 1936, this bias may not have affected the predictions very much, because the poor and the rich voted along a similar line. But in 1936 they did not: the poor voted for Roosevelt while the rich for Landon.

This is just its first blunder in sampling. There is a second blunder.

In the digest poll, only 2.4 million people bothered to reply, out of the 10 million who got questionnaires.

- Were the non-respondents and the respondent different?
- No, they were not! The non-respondents did NOT respond. But...
The Digest made a special survey in Chicago. About 20\% responded, and of those who responded over half favored Landon. But it turned out in the election Chicago went for Roosevelt, by a two-to-one margin. So
-Non-respondents can be very different from respondents. This is non-respondent bias.
The Digest poll was spoiled both by selection bias and no-respondent bias.
-To find out whether a sample is any good, ask how it was chosen. Any selection bias? any no-respondent bias? We may not be able to answer these questions just by looking at the data.


## HOW DID GALLUP FORECAST THE DIGEST PREDICTION?

He just chose 3, 000 people at random from the same lists the Digest was going to use, and mailed them all a postcard asking how they planned to vote. He knew that a random sample was likely to be quite representative. We will discuss it in a while.

## THE YEAR THE POLLS ELECTED DEWEY

Three major polls had declared Dewey the winner, with a lead of $5 \%$ points. However, the statistics didn't convince the American public.

The Election of 1948
Truman Dewey

| Results | $50 \%$ | $45 \%$ |
| :--- | :--- | :--- |
| Crossly | $45 \%$ | $50 \%$ |
| Gallup | $44 \%$ | $50 \%$ |
| Roper | $38 \%$ | $53 \%$ |

source: as above What went wrong for the polls? We need to know who the samples were picked.
-All three major polls used the same method: hand-picked the sample that resemble the population with respect to some key characteristics.
The method is called Quota Sampling.

## QUOTA SAMPLING

## How did it go?

Each interviewer was assigned a fixed quota of subjects to interview; the number falling into certain categories (like residence, sex, age, economic status, etc.) were also fixed. In other respect, the interviewers were free to select anybody they like.
For example, A Gallup Poll interviewer in St. Louis was required to interview 13 subjects, of whom

- exactly 6 were to live in the suburbs, and 7 in the central city.
- exactly 7 were to be men, and 6 to be women.

Of the 7 men (similar for women):

* exactly 3 were under forty years old, and 4 over forty.
* exactly 1 was to be black, and 6 white.
* ......

The method looks good. However, the 1948 experience shows it worked very badly. Let us see why.

- No quotas can be set to faithfully represent the nation's political opinions.
Many factors influence the voting behavior besides the ones the survey organizations control for.
- Unintentional bias on the part of the interviewers.
With the assigned quotas, the interviewers were free to chose. However, human choice is always subject to bias. Interviewers preferred Republicans in every presidential election. So too many Republicans were chosen.


## PROBABILITY METHOD

What is a probability method?
-Say, a small town has 1,000 eligible voters. Write the name of each voter on a ticket and put it in a box, and draw 100 from the box (shake the box after each draw, a ticket drawn out will not be returned to the box).

This method is called simple random sampling. It is the basic. All other methods can be quite complicated. But all of them have two important features:

- the interviewers have not discretion at all to whom they interview.
- there is a definite procedure to select the sample. It involves the planned use of chance.


# HOW WELL DO THE PROBABILITY METHODS WORK? 

From 1948 to 1992, the Gallup and many other major polls have used the probability methods to chose their samples. They have been able to predict the elections. Three points to notice

- the sample size has gone down sharply.
- no longer any consistent trend favoring either Democrats or Republicans.
- the accuracy has gone up appreciably.


## WHY DID PROBABILITY <br> METHODS WORK SO WELL?

- At first glance, it may seem that judgment is needed to choose sample.
- For instance, quota sampling gives that the percentage of men in the sample will be equal to that of men in the population.
- With probability sampling, certainty is reduced to likelihood.
- But judgment and choice usually show bias, while chance is impartial. This is why probability methods work better than judgment.


## TELEPHONE SURVEYS

- Modern polls are now conducted by telephone. The savings in costs are dramatic, and the results were good from 1948 to 1992 (not including the 2000).
- In theory, 19 cases out of 20 the results based on such samples will differ by no more than three percentage points in either direction from what would have been obtained by seeking out all American adults. So unfortunately, this 2000 could have been fallen into this $3 \%$ !?

So the possible reasons for the false forecast of the 2000 election could be the last two reasons. (I can only dig out these reasons).

## DIFFICULTIES IN REALITY WITH THE SIMPLE RANDOM SAMPLING

- Impossible to make a list of a large number of people, say 200 millions.
- Can't make those draws (Remember each ticket is equally likely to be drawn).
- Prohibitively expensive to send interviewers to all the country.


## MULTISTAGE CLUSTER SAMPLING

So most survey organizations use a probability method called multistage cluster sampling. For example, the modern polls is conducted with the multistage method.

- The complete list of 42, 000 residential exchanges across the country is the first stage.
- A household is an intermediate stage.
- The randomly designed respondent in a household is the last the stage.

